



Gundersen Tweeten Care Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)). Gundersen Tweeten Care Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen Tweeten Care Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters; and
 - written information in other formats.
- Provides free language services to people whose primary language is not English, such as:
 - qualified interpreters; and
 - written information in other languages.

If you need these services, contact Renee Walton, Social Worker, 507-498-3211, Ext. 73434.

If you believe that Gundersen Tweeten Care Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Renee Walton, Social Worker
125 5th Ave SE
Spring Grove, MN 55974
Phone: 507-498-3211, Ext. 73434
Fax: 507-498-3228
Email: renee.walton@emplifyhealth.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Renee Walton is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.