

Gundersen Boscobel Area Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)). Gundersen Boscobel Area Hospital and Clinics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen Boscobel Area Hospital and Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o qualified sign language interpreters; and
 - o written information in other formats.
- Provides free language services to people whose primary language is not English, such as:
 - o qualified interpreters; and
 - o written information in other languages.

If you need these services, contact Rachelle Driscoll, 608-375-4112.

If you believe that Gundersen Boscobel Area Hospital and Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rachelle Driscoll, Quality RN and Civil Rights Coordinator 205 Parker Street
Boscobel, WI 53805
Phone: 608-375-4112

Fax: 608-375-6208

Email: rldrisc1@gundersenhealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rachelle Driscoll is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.